

The A24Group takes all complaints seriously and undertakes to investigate and resolve complaints to the satisfaction of all parties in accordance with our complaints procedure.

Please provide details of your complaint on this form and continue on a separate sheet where necessary.

The form should be returned to our complaints team via email complaints@a24group.com or post to

92-96 Lind Road, Sutton, Surrey, SM1 4PL.

Agency member name											
Establishment name											
Shift/s											
Date:		Time:		Date:		Time:		Date:		Time:	
Person laying complaint											
Name:											
Position:											
Contact details:											
Notified											
Police		Independent Safeguarding Authority		CQC		DBS/PVG					
Consultant name											
Area											
Date											
Complaint details											